

Android Reset Instructions



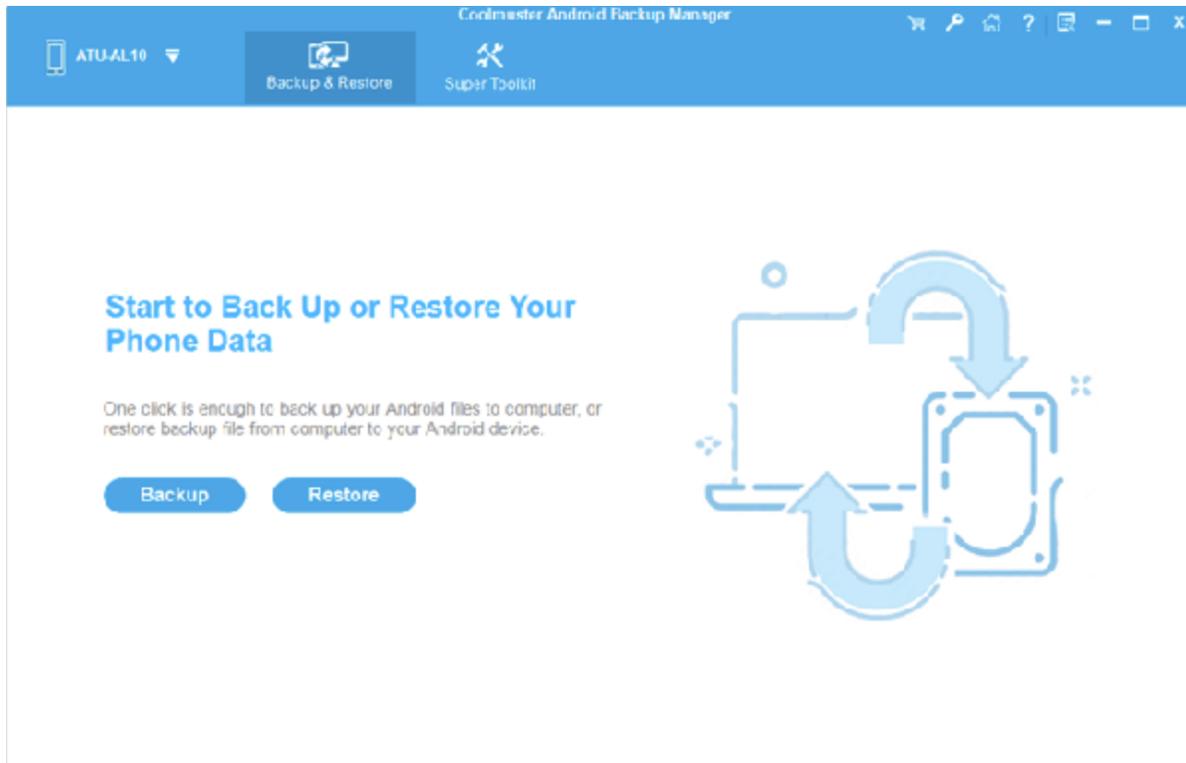
This document will explain what to do before you donate your Android device. It will contain two sections; steps to transfer information from your old device to a new device (**Section 1**), and steps to remove all your information from the old device and reset it (**Section 2**). If you do not need to transfer information to a new device, skip ahead to **Section 2**.

Section 1: Transfer information to your new device

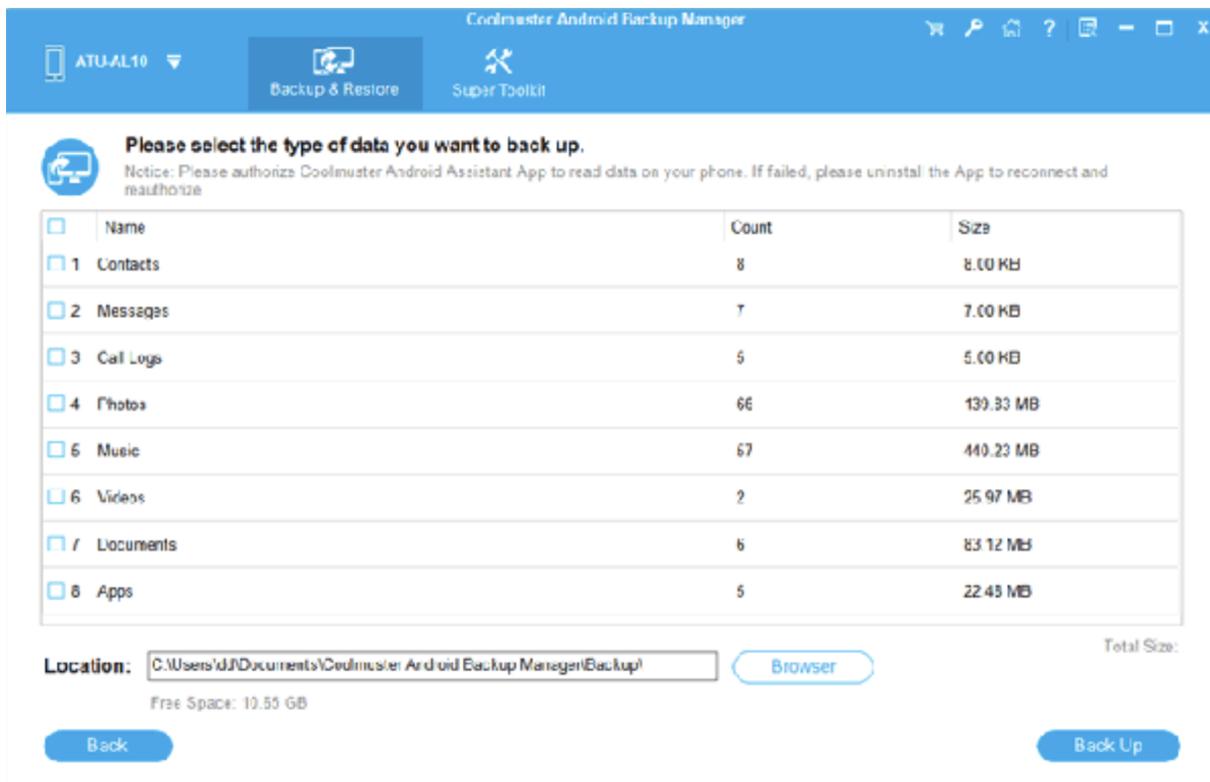
Only complete this section if you want to transfer old information from the device you are donating to a new device. If you do not want to transfer your old information and just want to reset and clear the device, skip ahead to **Section 2**.

Using Android Backup and Restore

1. Install this backup and restore for Android on the computer. The software to be downloaded can be found at: <https://www.samsung-messages-backup.com/samsung-backup-and-restore.html>
2. Link your Android device to PC using a USB cable, and then follow the hints to enable USB debugging mode on Android. The software will check your device fast.
3. Back up Android device to PC by tapping the “Backup” icon on the interface as shown below.



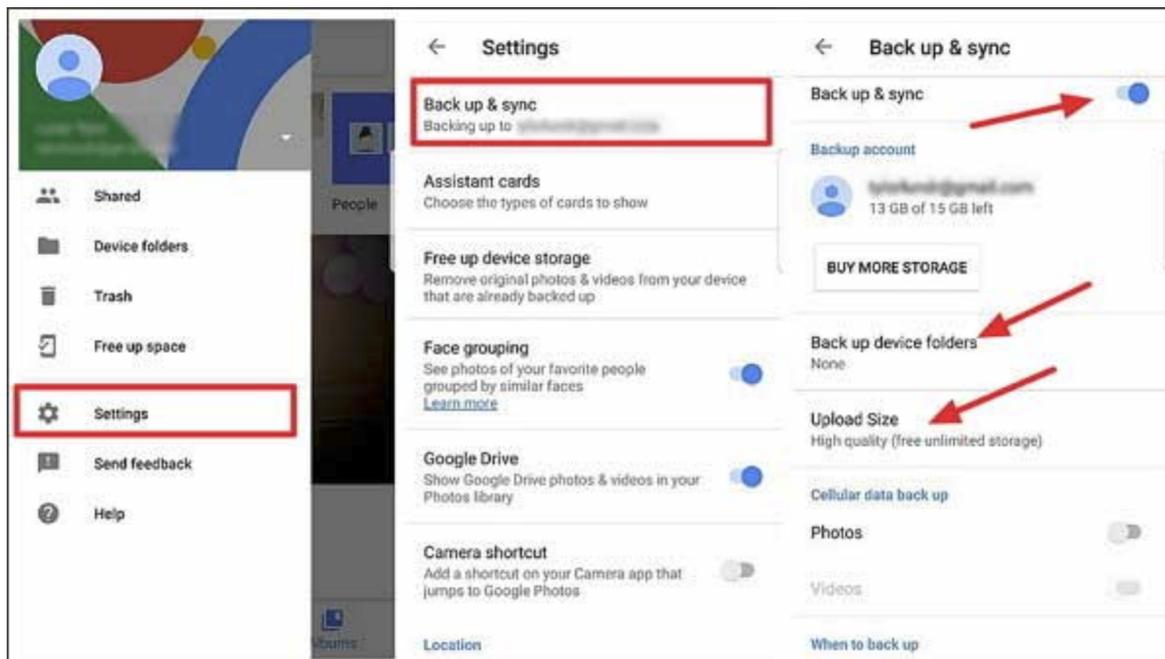
The program will scan your Android data instantly. You can back up the Android device to the PC by clicking on the “Backup” button. The process will usually take a while.



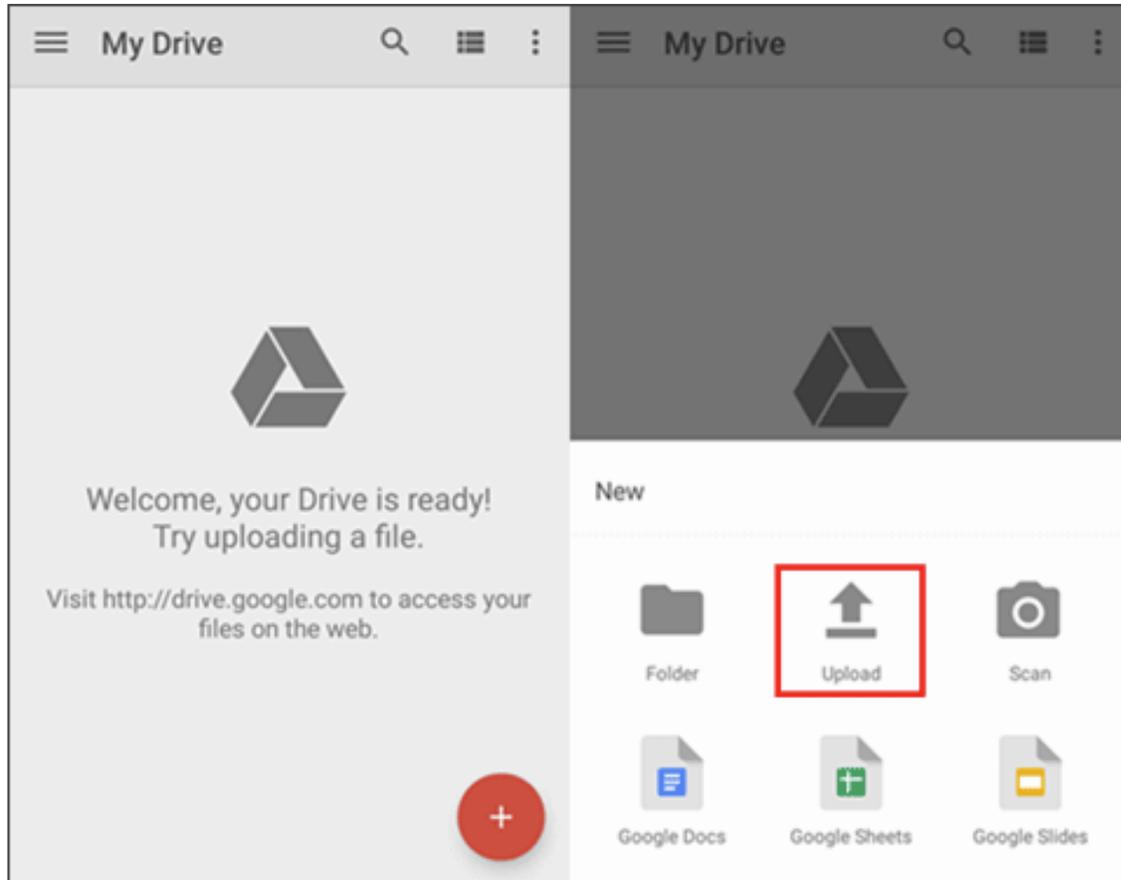
Using Google:

Google apps are useful for Android backup before factory reset. You can use Google Photos to back up photos and videos, and back up songs, documents, folders with Google Drive to the Google cloud space. Every Google user has 15 GB free space.

1. Download Google Photos. Launch Google Photos on your Android phone.
2. Sign into Google Photos with a personal Google account.
3. After signing in, tap on the “Menu” icon like three-line on the top left. Go to the “Settings” and click the “Back up & sync” and switch it on. Your photos and videos will be backed up automatically to Google Photos.

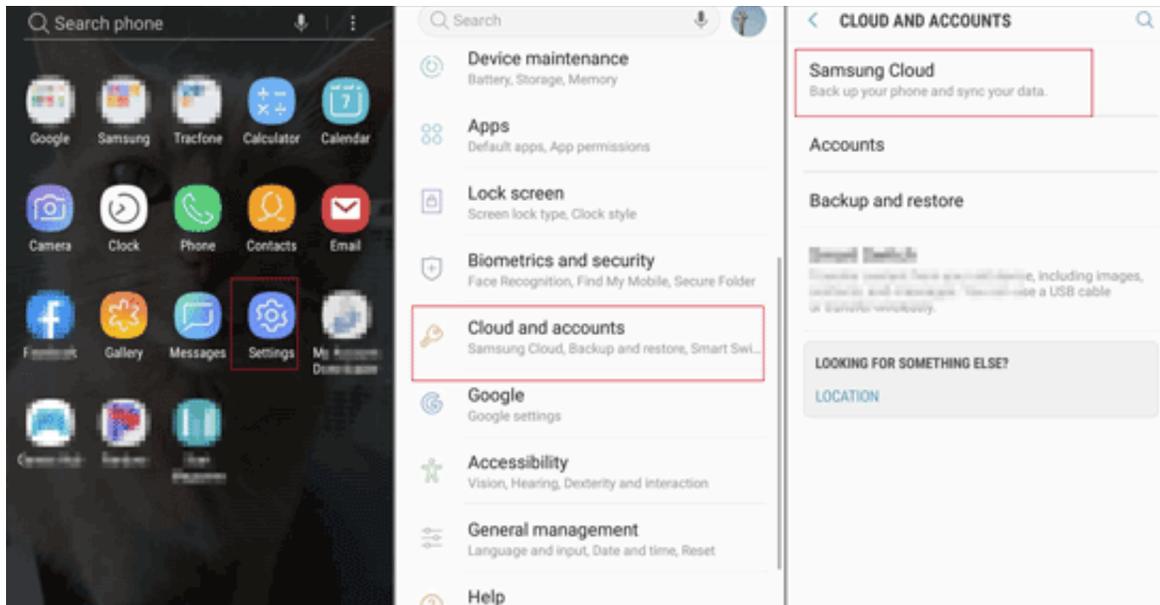


4. Install Google Drive on your Android device.
5. Use your Google account to sign into Google Drive. If needed, you can sign up for a Google account on the Google Drive home page.
6. Once signed in, please tap on the “Plus” icon and choose the “Upload” option. Then you need to select your files on the Android device and upload them to Google Drive.



Using the Cloud:

1. Go to Settings on your Android phone.
2. Set up backup. Different Android devices can have different menu options/names, but you can follow the major steps to back up your Android device to the cloud. For instance, on Samsung phones, you need to click the "Cloud and accounts", and you will see the "Samsung Cloud" on the screen.
3. Back up Android Data on the Cloud before Factory Reset. Enter the "Samsung Cloud" and toggle on the "Backup my data" icon. The turn on the backup icon of each data type. The Android data will be backed up to the cloud automatically.



Section 2: Remove your personal information from your old device

This section is extremely important as information needs to be off the device and the device needs to be reset for McMaster to be able to donate and reuse this device. If information is not properly removed, we will not be able to reuse this device and it will be recycled.

1. Open Settings, and select System
2. Select Reset options
3. Select Erase all data (factory reset)
4. Select Reset Device or Reset Tablet at the bottom
5. You'll be asked to confirm, select Erase Everything
6. Your device should reboot and may show a progress screen indicating that it is erasing the data.